

REFUND POLICY

Return & Refund Policy

Thank you for being a customer of MEI Telecom

Returns– You have 30 calendar days to return an item from the date you received it. To be eligible for a refund, your item must be in full working order and without physical damage-Your item must be in the original packaging with all originally included items.

Refunds – Once we receive your item, we will inspect it. If the item does not meet the qualifications for a refund, we will notify you. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within 30 days, depending on your card issuer's policies.

Refunds of accounts that are disconnected: Once you have disconnected your account by contacting our customer service team any balance owed to you on your account will be refunded to you within 60 days. The refund will be in the form of a check. It is your responsibility to provide a correct or updated customer address to remit this payment.

Shipping – You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable. To avoid return shipping costs, you may also choose to bring the item back to our office in person.

Contact Us If you have any questions on how to return your item to us, contact us @ 269-623-2311 or 269-623-9005 sales@mei.net